



WCD-110SS

Water Dispenser



OWNERS MANUAL

Read and save these instructions.



A Name You Can Trust

Trust has to be earned and we will earn yours. Customer happiness is the focus of our business.

From the factory to the warehouse, from the sales floor to your home, the whole NewAir family promises to provide you with innovative products, exceptional service, and support when you need it the most.

Count on NewAir.

As a proud NewAir owner, welcome to our family. There are no robots here, real people shipped your product and real people are here to help you.

Thank you for your purchase and remember NewAir, A Name You Can Trust.

Call us today at 855-963-9247
Or email support@newair.com

For future reference, we recommend you attach a copy of your sales receipt here and record the following information. You will need this information if it becomes necessary to contact the manufacturer for service inquiries.

Date of Purchase: _____

Serial Number: _____

Model Number: _____



Connect with us online.

<http://www.NewAir.com>

READ AND SAVE THESE INSTRUCTIONS.

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SPECIFICATIONS

| | |
|--|---------------|
| MODEL NO. | WCD-110SS |
| VOLTAGE: | 115V |
| FREQUENCY: | 60 Hz |
| TOTAL POWER: | 580W |
| HEATING POWER: | 500W |
| TOTAL CURRENT: | 5.6A |
| REFRIGERATING CURRENT: | 1.5A |
| REFRIGERANT CODE NAME/QUANTITY: | R134a/36g |
| HOT WATER TEMPERATURE: | 176°F - 203°F |
| COLD WATER TEMPERATURE: | 41°F - 50°F |

SAFETY INFORMATION & WARNINGS

SAFE OPERATION GUIDELINES

To reduce the risk of fire, electrical shock and/or injury to persons or property please follow basic safety precautions. Be sure to read all instructions before using this appliance and observe the following safety tips:

ALWAYS DO THIS:

- ✓ Always transport your water dispenser in a vertical position and stand on a stable, level surface during use.
- ✓ Keep the water dispenser out of direct sunlight.
- ✓ Keep a distance of at least 6" (15 cm) from walls on all sides of the water dispenser.
- ✓ If the water dispenser is knocked over during use, turn off the unit and unplug it from the power supply immediately.
- ✓ Keep ventilation openings clear of obstruction.

NEVER DO THIS:

- Never use this appliance if it is not working properly, or if it has been dropped or damaged.
- Do not use hazardous chemicals to clean or come into contact with unit. Do not use the unit in the presence of flammable substances or vapors such as alcohol, insecticides, gasoline, etc.
- Do not allow children to operate the unit unsupervised.
- Do not use liquids other than water in this unit.
- Do not plug in unit until water bottle is installed (see installation instructions below).
- Do not turn on the hot water setting without a water supply or the inside may catch fire.



Shock Hazard – Electrical Grounding Required



- This appliance is for indoor use only.
- Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.
- Never remove the round grounding prong from the plug and never use a two-prong grounding adaptor. Use of an extension cord is not recommended.
- Do not pull or place strain on the power cord when moving the appliance.
- Altering or cutting of power cord, removal of power cord, removal of power plug, or direct wiring can cause serious injury, fire, and loss of property and/or life, and will void the warranty. If the power cord is damaged, it must be replaced by an electrician or specialized technician authorized by the manufacturer in order to prevent fire.
- Do not operate with an external switching device, such as a timer, or connect to a circuit that is regularly switched on and off by the utility.

DISPOSAL GUIDELINES

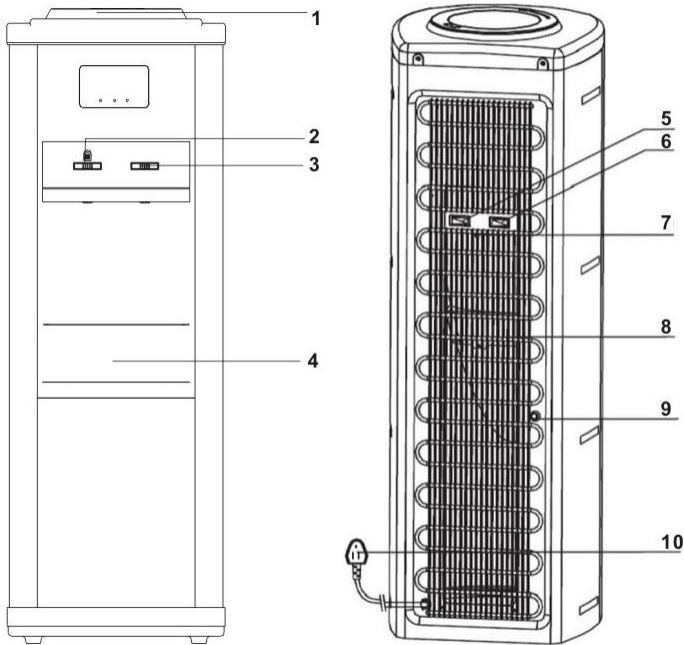
It is prohibited to dispose of this appliance in domestic household waste. Disposing of waste in forests and landscapes endangers your health when hazardous substances leak into the ground-water and find their way into the food chain. For disposal, the following options may be available:

- The municipality may have established collection systems, where electronic waste can be disposed of free of charge to the user.
- When buying a new product the retailer may take back the old product free of charge.

- As old products contain valuable resources, they can be sold to scrap metal dealers.

PARTS LIST

PARTS DIAGRAM



1. Water intake (water bottle sits here)
2. Hot water valve (with safety switch)
3. Cold water valve (with safety switch)
4. Removable drip tray
5. Cooling switch (green)
6. Heating switch (red)
7. Cooling thermostat
8. Condenser
9. Hot/cold water drain
10. Power cord

INSTALLATION & SETUP



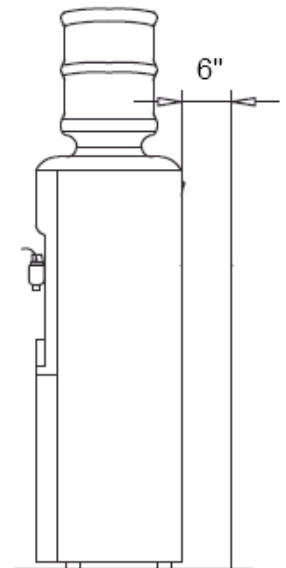
Before connecting the water dispenser to a power source, let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.

LOCATION

- The water dispenser should be placed on a firm, even foundation to minimize noise and vibration.
- Do not place the dispenser in direct sunlight or near other heat producing appliances.
- To avoid accidental water damage, locate it away from furniture or other appliances.
- The unit must be placed within reach of a properly rated grounded socket.
- Never place any obstacles around the air inlet or outlet of the unit.
- Allow a minimum 6-inch clearance on all sides for efficient operation.

OPERATION

To dispense hot water, push up the button that is above the hot water dispensing



button before pressing in the dispensing button.



IMPORTANT: Customers are not meant to adjust the temperature by themselves by removing the sticker or screw at the back of the appliance. Doing so will void the warranty if product issues are found to be caused by such adjustments.

TEMPERATURE ADJUSTMENT

To adjust the water temperature on the unit, locate the white plug on the left side of the unit. Remove the plug to expose an area where you can use a flat tip to adjust the water temperature for both hot and cold.

Do not adjust the temperature by manipulating the screw at the back of the appliance because the unit may not cool or may not stop cooling. This can form ice and damage the unit.

INITIAL SETUP



IMPORTANT: Do not plug in the unit before installing a water bottle. Operating the unit with an empty hot water tank can cause physical damage to the water dispenser.

WATER BOTTLE INSTALLATION

This unit is designed to work with 2-gallon, 3-gallon or 5-gallon bottles of drinking water. To install the water bottle follow these instructions:

1. Remove the label from the cap of the bottle. Do not remove the plastic cap.
2. Use a clean cloth to wipe the cap and neck of the bottle.
3. Lift and invert the bottle, and insert the bottle neck into the water guard.
4. Wait for internal tank to fill. The internal tank is 1-gallon and should take about 30 seconds to fill (wait until bubbles stop rising from the bottom of the bottle).
5. Turn on the Red (hot) tap until water flows from it.
6. Plug the unit into an appropriate wall outlet.
7. Turn on the switches on the rear of the unit one at a time (do not turn on the switches at the same time). The heating lamp and the cooling lamp will light up.

INITIAL CLEANING

This unit has been cleaned and sanitized prior to shipping, however to remove dust accumulated during shipping, we recommend rinsing the water lines and tank upon initial operation:

1. Allow the unit to run with the water bottle in place for 30 minutes.
2. After 30 minutes, turn the unit off, unplug it, and remove the water bottle.

3. Run all taps until they are empty, then open the drain plug on the back of the unit and drain the remaining water from the dispenser into a bucket or other container.
4. Once the unit has been completely flushed, you can replace the bottle and restart the unit according to the instructions above.



CAUTION: To avoid burns, avoid direct contact with the hot water. Never allow children to dispense hot water without supervision.

CLEANING & MAINTENANCE

CLEANING THE HOUSING

- Use a soft, damp cloth to wipe the body clean. Clean the drip tray and storage cabinet as needed.
- Remove dust from the condenser coils on the back of the unit to improve efficiency.
- Never use strong chemicals, gasoline, detergents, chemically-treated cloths, or any other cleaning solutions to clean the water dispenser, as these can all potentially damage the unit.

If the water dispenser will go unused for more than a few days, it is recommended that you unplug the unit, remove the water bottle, and drain the unit completely.

CLEANING THE WATER TANKS

To periodically clean the water tanks, follow the procedure described for “Initial Cleaning” on page 6 of this manual. Hard water may cause mineral deposits to build up on the interior of the hot water tank, resulting in a decrease in heating capacity. To remove deposits, fill the hot water tank with an aqueous solution of 2% citric acid and leave for two hours. Flush system completely as described above. If the problem persists, contact your dealer or Customer Service for assistance.

- If power supply cord on this device is damaged, it must be replaced with a special power supply cord that is obtainable at the Service Center of our company.
- If the water dispenser will go unused for more than a few days, it is recommended that you unplug the unit, remove the water bottle, and drain the unit completely.

TROUBLESHOOTING

| Problem | Possible Causes | Solution |
|--|---|---|
| No water from the faucets. | Air entrance has been blocked | Take down the bottle and reassemble it. |
| Does not provide hot or cold water. | Too much water has been used in a short time. | Wait for 5 minutes and try again. |
| | Electric connection is loose. | Make sure the switch is ON and the plug is in the socket. |
| Electrical leakage. | The connection is not good. | Make sure the plug is properly grounded. |
| Loud noise. | Uneven footing. | Place the unit on a flat, even surface. |
| Water leakage. | The bottle is broken. | Replace the bottle. |

**NEVER TRY TO REPAIR OR DISMANTLE THE UNIT YOURSELF.
UNAUTHORIZED REPAIRS CAN VOID THE WARRANTY AND ENDANGER THE UNIT.**

LIMITED MANUFACTURER'S WARRANTY

This appliance is covered by a limited manufacturer's warranty. For one year from the original date of purchase, the manufacturer will repair or replace any parts of this appliance that prove to be defective in materials and workmanship, provided the appliance has been used under normal operating conditions as intended by the manufacturer.

Warranty Terms:

During the first year, any components of this appliance found to be defective due to materials or workmanship will be repaired or replaced, at the manufacturer's discretion, at no charge to the original purchaser. The purchaser will be responsible for any removal or transportation costs.

Warranty Exclusions:

The warranty will not apply if damage is caused by any of the following:

- Power failure
- Damage in transit or when moving the appliance
- Improper power supply such as low voltage, defective household wiring or inadequate fuses
- Accident, alteration, misuse or abuse of the appliance such as using non-approved accessories, inadequate air circulation in the room or abnormal operating conditions (extreme temperatures)
- Use in commercial or industrial applications
- Fire, water damage, theft, war, riot, hostility or acts of God such as hurricanes, floods, etc.
- Use of force or damage caused by external influences
- Partially or completely dismantled appliances
- Adjustments to temperature by removal of sticker and/or screw at back of appliance.
- Excess wear and tear by the user

Obtaining Service:

When making a warranty claim, please have the original bill of purchase with purchase date available. Once confirmed that your appliance is eligible for warranty service, all repairs will be performed by a NewAir™ authorized repair facility. The purchaser will be responsible for any removal or transportation costs. Replacement parts and/or units will be new, re-manufactured or refurbished and is subject to the manufacturer's discretion. For technical support and warranty service, please email support@newairusa.com.